

Sedex Members Ethical Trade Audit Report

Version 6.1



		Audit D	etails					
Sedex Company Reference: (only available on Sedex System)	ZC: 418459158		Sedex Site Re (only available System)		ZS: 418466528			
Business name (Company name):	Changzhou Qia	okang De	ecoration Mat	erials Co., LT	D			
Site name:		Changzhou Qiaokang Decoration Materials Co., LTD 常州乔康装饰材料有限公司						
Site address: (Please include full address)	Actual business address: NO.2, Yuanzhong Road, Industrial Park, Shangxing Town, Liyang City 溧阳市上兴镇工业集中区 园中路 2 号 Business License Address was the same as above.		Country:		China			
Site contact and job title:	Ding Wenjie/Ma	nager						
Site phone:	13915877047		Site e-mail:		group@joykom.cn			
SMETA Audit Pillars:	Labour Standards		Ith & Safety avironment 2-	Environr 4-pillar	nent	Business Ethics		
Date of Audit:	Mar 7, 2022							



Report Owner (payer):
Changzhou Qiaokang Decoration Materials Co.,
LTD

	Audit Conducted By								
Affiliate Audit Company		Purchaser		Retailer					
Brand owner		NGO		Trade Union					
Multi– stakeholder			Combined Audit (select all that apply)						
,	y concerns or qu contact <mark>grievan</mark> d			or the associated	d Smeta				

To confirm the validity of this report, please visit https://www.sedex.com/audit-verifier/



Audit Content:

- (1) A SMETA audit was conducted which included some or all of Labour Standards, Health & Safety, Environment and Business Ethics. The SMETA Best Practice Version 6.1 was applied. The scope of workers included all types at the site e.g. direct employees, agency workers, workers employed by service providers and workers provided by other contractors. Any deviations from the SMETA Methodology are stated (with reasons for deviation) in the SMETA Declaration.
- (2) The audit scope was against the following reference documents

2-Pillar SMETA Audit

- ETI Base Code
- SMETA Additions
 - Universal rights covering UNGP
 - Management systems and code implementation,
 - Responsible Recruitment
 - Entitlement to Work & Immigration,
 - Sub-Contracting and Home working,

4-Pillar SMETA

- 2-Pillar requirements plus
- Additional Pillar assessment of Environment
- Additional Pillar assessment of Business Ethics
- The Customer's Supplier Code (Appendix 1)
- (3) Where appropriate non-compliances were raised against the ETI code / SMETA Additions & local law and recorded as non-compliances on both the audit report, CAPR and on Sedex.
- (4) Any Non-Compliance against customer code shall not be uploaded to Sedex. However, in the CAPR these 'Variances in compliance between ETI code / SMETA Additions/ local law and customer code' shall be noted in the observations section of the CAPR.



SMETA Declaration

I declare that the audit underpinning the following report was conducted in accordance with SMETA Best Practice Guidance and SMETA Measurement Criteria.

- (1) Where appropriate non-compliances were raised against the ETI code / SMETA Additions & local law and recorded as non-compliances on both the audit report, CAPR and on Sedex.
- (2) Any Non-Compliance against customer code alone shall not be uploaded to Sedex. However, in the CAPR these 'Variances in compliance between ETI code / SMETA Additions/ local law and customer code' shall be noted in the observations section of the CAPR.

Any exceptions to this must be recorded here (e.g. different sample size): Nil

Auditor Team (s) (please list all including all interviewers):Lead auditor: Joy ZhangAPSCA number: CSCA21702058Lead auditor APSCA status: CSCAAPSCA number: NilTeam auditor: NilAPSCA number: NilInterviewers: Joy ZhangAPSCA number: CSCA21702058

Report writer: Joy Zhang Report reviewer: Hugo Dou

Date of declaration: Mar 7, 2022

Note: The focus of this ethical audit is on the ETI Base Code and local law. The additional elements will not be audited in such depth or scope, but the audit process will still highlight any specific issues.

This report provides a summary of the findings and other applicable information found/gathered during the social audit conducted on the above date only and does not officially confirm or certify compliance with any legal regulations or industry standards. The social audit process requires that information be gathered and considered from records review, worker interviews, management interviews and visual observation. More information is gathered during the social audit process than is provided here. The audit process is a sampling exercise only and does not guarantee that the audited site prior, during or post–audit, are in full compliance with the Code being audited against. The provisions of this Code constitute minimum and not maximum standards and this Code should not be used to prevent companies from exceeding these standards. Companies applying this Code are expected to comply with national and other applicable laws and where the provisions of law and this Code address the same subject, to apply that provision which affords the greater protection. The ownership of this report remains with the party who has paid for the audit. Release permission must be provided by the owner prior to release to any third parties.



Summary of Findings

Issue (please click on the issue title to go direct to the appropriate audit results by clause) Note to auditor, please ensure that when issuing		Area of Non–Conformity (Only check box when there is a non– conformity, and only in the box/es where the non–conformity can be found)			Record the number of issues by line*:			Findings (note to auditor, summarise in as few words as possible NCs, Obs and GE)			
	the audit report, hyperlinks are retained.		Local Law	Additional Elements	Customer Code	NC	Obs	GE			
0A	Universal Rights covering UNGP						0	0	Nil		
OB	Management systems and code implementation					0	0	0	Nil		
1.	Freely chosen Employment					0	0	0	Nil		
2	Freedom of Association					0	0	0	Nil		
3	Safety and Hygienic Conditions					3	0	0	Summary of Non-Compliance finding: 1. Occupational medical examination was not sufficient. 2. No MSDS in chemicals storage area. 3. A barrel of machine oil was not labelled. Summary of Observation finding: Nil Summary of Good Example finding: Nil		
4	<u>Child Labour</u>					0	0	0	Nil		
5	Living Wages and Benefits					0	0	0	Nil		
6	Working Hours	\boxtimes				1	0	0	Summary of Non-Compliance finding: Monthly overtime exceeded 36 hours. Summary of Observation finding: Nil Summary of Good Example finding: Nil		





7	Discrimination					0	0	0	Nil
8	<u>Regular Employment</u>					0	0	0	Nil
8A	<u>Sub–Contracting and</u> <u>Homeworking</u>					0	0	0	Nil
9	Harsh or Inhumane Treatment					0	0	0	Nil
10A	Entitlement to Work					0	0	0	Nil
10B2	Environment 2-Pillar					0	0	0	Nil
10B4	Environment 4–Pillar					NA	NA	NA	NA
10C	Business Ethics					NA	NA	NA	NA
Gene	al observations and summary of t	he site:							
 The products manufactured at this site were PVC plastic blind windows. Overall responsibility for meeting the standards was taken by Mr. Yu Jiongqiang/GM. There were a total of 94 directly employed workers, including 42 male workers and 52 female workers. The youngest worker on site was 21 years old, who was born on Jan 3, 2001 and joined the factory on Jul 18, 2021. No Trade Union was established in the factory. Three worker representatives were elected by workers and one worker representative attended the opening and closing meeting during this audit. Suggestion box was available in the factory. Based on workers interview, they could reflect their complaints freely. Both male and female employees had equal opportunity on working position, salary etc. Peak season was not obvious in the factory according to management interview. No mental / physical coercion was identified during the audit. Ten workers were selected for interviews, including 7 male worker and 3 female workers. Four of them were interviewed a group and the rest 6 workers were interviewed individually. There were at least two exits at each factory floor where necessary, and exits were kept open and clear during working time. Adequate hydrants, extinguishers, and fire alarms were installed in the factory. Potable water was available for workers in the factory. 									

13. The factory didn't obtain the Consolidated Working Hours System Approval.





14. There had three shifts for extrusion workers, 8:00-16:00, 16:00-00:00, 00:00-08:00; one shift for other workers, 08:00-11:30, 12:30-17:00 and overtime from 18:00 to 20:00 could be arranged. All workers would work for 8 hours on Saturdays and took rest on Sundays.

15. Workers' attendance record from Feb 1, 2021 to audit day, and payrolls from Feb 2021 to Jan 2022 were provided.

16. All workers were paid by hourly rate. They were paid the minimum wage of RMB3100/month which was higher than legal minimum wage standard (RMB1830/month before Aug 1, 2021 and RMB2280/month since Aug 1, 2021). Workers were paid wages on the 20th of each month for last month by cash. Workers were required to sign on payrolls with detailed information such as working hours, overtime wages.

17. Maximum overtime hours of workers were

2 hours/day, 14 hours/week, and 60 hours/month in Jul 2021 (random).

2 hours/day, 10 hours/week, and 50 hours/month in Nov 2021 (random).

2 hours/day, 10 hours/week, and 40 hours/month in Jan 2022 (Current).

*Please note the table above records the total number of Non-compliances (NC), Observations (Obs) and Good Examples (GE). This gives the reviewer an indication of problem areas but does not detail severities of each issue – Reviewers need to check audit results by clause.





Site Details

Site Details								
A: Company Name:	Changzhou Qiaok	ang Decorati	on Materials	Co., LTD				
B: Site name:	0	Changzhou Qiaokang Decoration Materials Co., LTD 常州乔康装饰材料有限公司						
C: GPS location: (If available)	5	anzhong Road, Industrial Longitude: rk, Shangxing Town, Liyang						
D: Applicable business and other legally required licence numbers and documents, for example, business license number, liability insurance, any other required government inspections	Business license number: 91320481MA21MQ4M86 Valid from Jun 4, 2020 to long term.							
E: Products/Activities at site, for example, garment manufacture, electricals, toys, grower, cutting, sewing, packing etc	PVC plastic blind windows							
F: Site description: (Include size, location, and age of site. Also, include structure and number of buildings)	 Changzhou Qiaokang Decoration Materials Co., LTD was located at NO.2, Yuanzhong Road, Industrial Park, Shangxing Town, Liyang City, Jiangsu Province, China. The factory was established on Jun 4, 2020. The factory rented two 2-storey building and one 1-storey building from Liyang Subao Chemical Co., LTD as production workshop and office. Total area was about 9900 m². The factory provided leasing agreement and business license for review on the audit day. There had three shifts for extrusion workers, 8:00-16:00, 16:00-00:00, 00:00-08:00; one shift for other workers, 08:00-11:30, 12:30-17:00 and overtime from 18:00 to 							
	Saturdays and too Production Building no 1 Floor 1 Floor 2 Is this a shared building?	DescriptionRemarkAssembly and packing workshopBuilt irWarehouseBuilt ir		Remark, if any Built in 2006 Built in 2006 Nil Remark, if any				
	Building no 2 Floor 1	Descri Mixing, Prillin extrusion wo	g and	Built in 2006				



	Is this a shared No Nil						
	building?	Description	Remark, if any				
	Floor 1	Office	Built in 2006				
	Floor 2	Office	Built in 2006				
	Is this a shared building?	No	Nil				
	 For below, please add any extra rows if appropriate. F1: Visible structural integrity issues (large cracks) observed? Yes No F2: Please give details: No visible structural integrity issues wer observed. F3: Does the site have a structural engineer evaluation? Yes No 						
	F4: Please give details certificates for the use		a building safety				
G: Site function:	Agent Agent Factory Processing/Manufacturer Finished Product Supplier Grower Homeworker Labour Provider Pack House Primary Producer Service Provider Sub-Contractor						
H: Month(s) of peak season: (if applicable)	No obvious peak sea	son					
I: Process overview: (Include products being produced, main operations, number of production lines, main equipment used)	The main products in the factory were PVC plastic blind windows. The main production process was as follow: Raw materials-Mixing-Prilling-Extrusion- Assembly-Packing - Finished goods. Number of production line: Nil Main equipment used in this factory: mixing machines, prilling machines, extrusion machines etc.						
J: What form of worker representation / union is there on site?	/ Union (name) Worker Committee Other (specify) None						
K: Is there any night production work at the site?	Yes No						
L: Are there any on site provided worker accommodation buildings e.g. dormitories	☐ Yes ⊠ No L1: If yes, approx. % o	f workers in on site ac	commodation				



M: Are there any off site provided worker accommodation buildings	☐ Yes ⊠ No M1: If yes, approx. % of workers
N: Were all site-provided accommodation buildings included in this audit	 Yes No N1: If no, please give details: NA. No accommodation was provided in the factory.





	Audit Parameters					
A: Time in and time out	Day 1 Time in: 09:00 Day 1 Time out: 17:00	Day 2 Time in: NA Day 2 Time out: NA	Day 3 Time in: NA Day 3 Time out: NA			
B: Number of auditor days used:	1 MD (one auditor in on	e day)				
C: Audit type:	 Full Initial Periodic Full Follow-up Partial Follow-Up Partial Other If other, please define: 					
D: Was the audit announced?	 Announced Semi – announced: Window detail: 2 weeks Unannounced 					
E: Was the Sedex SAQ available for review?	∑ Yes □ No If No, why not					
F: Any conflicting information SAQ/Pre-Audit Info to Audit findings?	Yes No If Yes , please capture detail in appropriate audit by clause					
G: Who signed and agreed CAPR (Name and job title)	Yu Jiongqiang/GM					
H: Is further information available (if yes, please contact audit company for details)	☐ Yes ⊠ No					
I: Previous audit date:	NA. This is Initial audit.					
J: Previous audit type:	NA. This is Initial audit.					
K: Were any previous audits reviewed for this audit	Yes No					
	🖾 N/A					

Audit attendance	Management	Worker Representatives			
	Senior management	Worker Committee representatives	Union representatives		
A: Present at the opening meeting?	🛛 Yes 🗌 No	🛛 Yes 🗌 No	🗌 Yes 🖾 No		
B: Present at the audit?	🛛 Yes 🗌 No	🛛 Yes 🗌 No	🗌 Yes 🖾 No		
C: Present at the closing meeting?	🛛 Yes 🗌 No	🛛 Yes 🗌 No	🗌 Yes 🖾 No		
D: If Worker Representatives were not present please explain reasons	NA				



why (only complete if no worker reps present)	
E: If Union Representatives were not present please explain reasons why: (only complete if no union reps present)	No union was available in the factory.





Worker Analysis

The term "migrant worker" refers to a person who is engaged or has been engaged in a remunerated activity in a country of which they are not a national or permanent resident or has purposely migrated on a temporary basis to another in-country region to seek and engage in a remunerated activity.

Worker Analysis									
		Local			Migrant*			Total	
	Permanent	Temporary	Agency	Permanent	Temporary	Agency	Home workers		
Worker numbers – Male	40	0	0	2	0	0	0	42	
Worker numbers – female	47	0	0	5	0	0	0	52	
Total	87	0	0	7	0	0	0	94	
Number of Workers interviewed – male	7	0	0	0	0	0	0	7	
Number of Workers interviewed – female	3	0	0	0	0	0	0	3	
Total – interviewed sample size	10	0	0	0	0	0	0	10	





A: Nationality of Management	Chinese	
B: Please list the nationalities of all workers, with the three most common nationalities listed first. Please add more nationalities as applicable to site. Add more rows if required.	Nationalities: B1: Nationality 1:Chinese B2: Nationality 2: B3: Nationality 3:	Was the list completed during peak season? Yes No If no, please describe how this may vary during peak periods: NA. No obvious peak season.
C: Please provide more information for the three most common nationalities.	C: approx % total workforce: Nationality 1100 C1: approx % total workforce: Nationality 2 C2: approx % total workforce: Nationality 3	
D: Worker remuneration (management information)	D:% workers on piece rate D1:100% hourly paid workers D2:% salaried workers Payment cycle: D3:% daily paid D4:% weekly paid D5:100% monthly paid D6:% other D7: If other, please give details	





Worker Interview Summary			
A: Were workers aware of the audit?	☐ Yes ⊠ No		
B: Were workers aware of the code?	∑ Yes □ No		
C: Number of group interviews: (Please specify number and size of groups. Please see SMETA Best Practice Guidance and Measurement Criteria. If the auditor was not able to follow the BPG, please state within the declaration)	1 group of 4 workers		
D: Number of individual interviews (Please see SMETA Best Practice Guidance and Measurement Criteria)	D1: Male: 5	D2: Female: 1	
E: All groups of workers are included in the scope of this audit such as; Direct employees, Casual and agency workers, Workers employed by service providers such as security and catering staff as well as workers supplied by other contractors. Note to auditor: please record details of migrant /agency/contractor workers in section 8 – Regular Employment, under Responsible Recruitment	Yes No If no, please give details		
F: Interviews were done in private and the confidentiality of the interview process was communicated to the workers?	∑ Yes □ No		
G: In general, what was the attitude of the workers towards their workplace?	Favourable		
H: What was the most common worker complaint?	No worker complained interview.	anything during the	
I: What did the workers like the most about working at this site?	Most workers said that the working condition and t		
J: Any additional comment(s) regarding interviews:	Nil		
Attitude of workers to hours worked: Most workers enjoyed working at this for they felt they had enough work and he good relationship with management in general.		gh work and had a	
L. Is there any worker survey information available?			
☐ Yes ⊠ No L1: If yes, please give details:			
M: Attitude of workers:			



(Include their attitude to management, workplace, and the interview process. Both positive and negative information should be included) Note: Do not document any information that could put workers at risk

10 workers were selected for interview, including 7 male workers and 3 female workers. Four of them were interviewed as a group and 6 workers were interviewed individually.

The workers were assured of confidentiality and they spoke freely of their views of the factory. All workers said they were satisfied with their employment at the factory.

All workers said they were satisfied with their employment at the factory and that they were satisfied with the current wages. They felt free to leave this employer and understood the notice period required. They had good relationships with their supervisors and managers who treated them with respect.

They were able to make suggestions to their supervisors and team leaders and sometimes they had seen these suggestions used. They felt able to complain directly to their supervisors.

N: Attitude of worker's committee/union reps:

(Include their attitude to management, workplace, and the interview process. Both positive and negative information should be included) Note: Do not document any information that could put workers at risk

Interviewed with the worker representative, the representative said factory management were very care about workers and pay more attention to deal with workers' suggestion or complain. The worker representative showed that the management was kind and the workplace was comfortable. No negative information was identified.

O: Attitude of managers:

(Include attitude to audit, and audit process. Both positive and negative information should be included)

Interviewed with the worker representative, the representative said factory management were very care about workers and pay more attention to deal with workers' suggestion or complain. The worker representative showed that the management was kind and the workplace was comfortable. No negative information was identified.



Audit Results by Clause

0A: Universal Rights covering UNGP

(Click here to return to summary of findings)

0.A. Guidance for Observations

0.A.1 Businesses should have a policy, endorsed at the highest level, covering human rights impacts and issues, and ensure it is communicated to all appropriate parties, including its own suppliers.

0.A.2 Businesses should have a designated person responsible for implementing standards concerning Human rights

0.A.3 Businesses shall identify their stakeholders and salient issues.

0.A.4 Businesses shall measure their direct, indirect, and potential impacts on stakeholders (rights holders) human rights.

0.A.5 Where businesses have an adverse impact on human rights within any of their stakeholders, they shall address these issues and enable effective remediation.

0.A.6 Businesses shall have a transparent system in place for confidentially reporting, and dealing with human rights impacts without fear of reprisals towards the reporter.

Note for auditors and readers. This is not a full Human Rights Assessment, but instead a check on the business's implementation of processes to meet their Universal rights covering UNGP responsibilities.

Current Systems and Evidence Examined

To complete 'current systems' Auditors' examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is /are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

• The factory had a policy, endorsed at the highest level, covering human rights impacts and issues, and ensure it is communicated to all appropriate parties.

• Yu Jiongqiang/GM was appointed as senior member of management to responsible for compliance with ETI code, and responsible for implementing standards concerning Human rights.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details:

- Management interview
- Worker interview
- Employee manual, training records etc.

Any other comments: Nil

respect human rights?	Yes No A1: Please give details: The factory established the policy which stated that expresses commitment to respect human rights.
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B: Does the business have a designated person responsible for implementing standards concerning Human Rights?	Yes No Please give details: Name: Yu Jiongqiang Job title: GM
C: Does the business have a transparent system in place for confidentially reporting, and dealing with human rights impacts without fear of reprisals towards the reporter?	Yes No C1: Please give details: Factory had a transparent system in place for confidentially reporting and dealing with human rights impacts without fear of reprisals towards the reporter, such as suggestion box.
D: Does the grievance mechanism meet UNGP expectations? (Legitimate, Accessible, Predictable, Equitable, Transparent, Rights- compatible, a source of continuous learning and based on stakeholder engagement)	Yes No D1: If no, please give details
E: Does the business demonstrate effective data privacy procedures for workers' information, which is implemented?	Yes No E1: Please give details: The factory had established the related policy, which was communicated with workers effectively, and all workers' information was kept in HR office.

Findings		
Finding: Observation Company NC Description of observation: Nil Nil State of the second s	Objective evidence observed: Nil	
Local law or ETI/Additional elements / customer specific requirement: Nil		
Comments: Nil		

Good examples observed:	
Description of Good Example (GE): Nil	Objective Evidence Observed: Nil



Measuring Workplace Impact

Workplace Impact		
A: Annual worker turnover: Number of workers leaving in last 12 months as a % of average total number of workers on site over the year (annual worker turnover)	A1: Last year: 1.1%	A2: This year 0.9%
B: Current % quarterly (90 days) turnover: Number of workers leaving from the first day of the 90 days period through to the last day of the 90 day period / [(number of employees on the 1st day of 90 day period + number of employees on the last day of the 90 day period) / 2]	0%	
C: Annual % absenteeism: Number of days lost through job absence in the year / [(number of employees on 1st day of the year + number employees on the last day of the year) / 2] * number available workdays in the year	C1: Last year: 1%	C2: This year 1%
D: Quarterly (90 days) % absenteeism: Number of days lost through job absence in the period / [(Number of employees on 1st of the period + Number of employees on the last day of the period) / 2] * Number of available workdays in the month	0%	
E: Are accidents recorded?	Yes No E1: Please describe: Accident records were kept with actions available.	
F: Annual Number of work related accidents and injuries per 100 workers: [(Number of work related accidents and injuries * 100) / Number of total workers]	F1: Last year: Number: 0	F2: This year: Number:0
G: Quarterly (90 days) number of work related accidents and injuries per 100 workers: [(Number of work related accidents and injuries * 100) / Number of total workers]	0	
H: Lost day work cases per 100 workers: [(Number of lost days due to work accidents and work related injuries * 100) / Number of total workers]	H1: Last year:0	H2: This year: 0
I: % of workers that work on average more than 48 standard hours / week in the last 6 / 12 months:	I1: 6 months 0% workers	I2: 12 months 0% workers
J: % of workers that work on average more than 60 total hours / week in the last 6 / 12 months:	J1: 6 months 0% workers	J2: 12 months 0% workers



0B: Management system and Code Implementation

(Click here to return to summary of findings)

0.B.1 Suppliers are expected to implement and maintain systems for delivering compliance to this Code. 0.B.2 Suppliers are expected to be operating legally in premises with the correct business licenses and permissions and to have systems to ensure that all relevant land rights have been complied with 0.B.3 Suppliers shall appoint a senior member of management who shall be responsible for compliance with the Code.

0.B.4 Suppliers are expected to communicate this Code to all employees.

0.B.5 Suppliers should communicate this code to their own suppliers and, where reasonably practicable, extend the principles of this Ethical Code through their supply chain.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

• Yu Jiongqiang/GM was appointed as senior member of management to responsible for compliance with ETI code.

- The factory established social responsibility system and policy in the factory.
- The factory conducted internal audit and management review on social responsibility regularly.
- The factory monitored the compliance of social responsibility for its suppliers regularly.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details:

- Social responsibility policy and procedure
- Management system
- Worker and management interview
- Document review
- Any other comments:

Nil

Management Systems:		
A: In the last 12 months, has the site been subject to any fines/prosecutions for non–compliance to any regulations?	 ☐ Yes ⊠ No A1: Please give details: No such fine or prosecutions were identified. 	
B: Do policies and/or procedures exist that reduce the risk of forced labour, child labour, discrimination, harassment & abuse?	Yes No B1: Please give details: Policies existed for Forced labour, Health and Safety, Living Wage, Working Hours, No harsh treatment, Environment and Business Ethics. No negative evidence was found.	
C: If Yes, is there evidence (an indication) of effective implementation? Please give details.	The factory had established the related policy and provided the training to all related workers to make sure the policy effectively, that was also	



	confirmed via interview with workers and management staffs.
D: Have managers and workers received training in the standards for forced labour, child labour, discrimination, harassment & abuse?	Yes No D1: Please give details: The factory had established the related policy and provided the training to all related workers to make sure the policy effectively, that was also confirmed via interview with workers and management staffs.
E: If Yes, is there evidence (an indication) that training has been effective e.g. training records etc.? Please give details	Yes No E1: Please give details: The factory had provided the training to management and workers. The related record was provided for review.
F: Does the site have any internationally recognised system certifications e.g. ISO 9000, 14000, OHSAS 18000, SA8000 (or other social audits). <i>Please detail (Number and date)</i> .	 ☐ Yes ➢ No F1: Please give details: Factory didn't obtain any internationally recognised system certification.
G: Is there a Human Resources manager/department? If Yes, please detail.	Yes No G1: Please give details: There was a HR department in the factory.
H: Is there a senior person / manager responsible for implementation of the code	Yes No H1: Please give details: Yu Jiongqiang/GM was appointed as senior member of management to responsible for compliance with ETI code.
I: Is there a policy to ensure all worker information is confidential?	Yes No 11: Please give details: There was a policy to ensure all worker information is confidential.
J: Is there an effective procedure to ensure confidential information is kept confidential?	Yes No J1: Please give details: Effective procedure to ensure confidential information is kept confidential.
K: Are risk assessments conducted to evaluate policy and procedure effectiveness?	Yes No K1: Please give details: Risk assessment was conducted to evaluate policy and procedure effectiveness, such as internal audit and management review.
L: Does the facility have a process to address issues found when conducting risk assessments, including implementation of controls to reduce identified risks?	∑ Yes □ No



	L1Please give details: If issues addressed, actions should be taken confirmed with management and HR department manager.
M: Does the facility have a policy/code which require labour standards of its own suppliers?	Yes No M1: Please give details: The factory required supplier for policy or code implementation.
Land rig	hts
N: Does the site have all required land rights licenses and permissions (see SMETA Measurement Criteria)?	Yes No N1: Please give details: Factory provided certificate of possession of land.
O: Does the site have systems in place to conduct legal due diligence to recognize and apply national laws and practices relating to land title?	Yes No O1: Please give details: Factory provided business license for review.
P: Does the site have a written policy and procedures specific to land rights. If yes, does it include any due diligence the company will undertake to obtain free, prior and informed consent, (FPIC) even if national/local law does not require it	Yes No P1: If yes, how does the company obtain FPIC: The factory had a written policy and procedures specific to land rights.
Q: Is there evidence that facility / site compensated the owner/lessor for the land prior to the facility being built or expanded.	Yes No Q1: Please give details: NA. The factory had provided the ownership certificate.
R. Does the facility demonstrate that alternatives to a specific land acquisition were considered to avoid or minimize adverse impacts?	 Yes No R1: Please give details: NA. The factory had provided the ownership certificate.
S: Is There any evidence of illegal appropriation of land for facility building or expansion of footprint.	☐ Yes ⊠ No S1: Please give details: No negative evidence was identified.

Non-compliance:			
1. Description of non-compliance: NC against ETI/Additional Elements NC against customer code: Nil Local law and/or ETI requirement: Nil Recommended corrective action: Nil	🗌 NC against Local Law	Objective evidence observed: Nil	



Observation:		
Description of observation: Nil	Objective evidence observed: Nil	
Local law or ETI requirement: Nil		
Comments: Nil		

	Good Examples observed:	
Description of Good Example (GE): Nil		Objective evidence observed: Nil



1: Freely Chosen Employment

(Click here to return to summary of findings)

ETI

1.1 There is no forced, bonded or involuntary prison labour.

1.2 Workers are not required to lodge "deposits" or their identity papers with their employer and are free to leave their employer after reasonable notice.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

- The factory had established the effective employment policies & program. Employees could be freely resignation after communication with management in advance 30 days notification.
- The workers did not require lodging deposits or their Identity papers to the factory at the beginning of employment.
- The terms and conditions of employment in the handbook state that the workers are free to leave the workplace outside of their working hours.
- No forced, bonded or involuntary prison labour was identified during the audit.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details:

- Factory rules
- Employee handbook
- Personnel files
- Resignation records
- Labour contracts
- Management and worker interview
- Any other comments:
- Nil

A: Is there any evidence of retention of original documents, e.g. passports/ID's	☐ Yes ∑ No A1: If yes, please give details and category of workers affected:
B: Is there any evidence of a loan scheme in operation	☐ Yes ⊠ No B1: If yes, please give details and category of worker affected:
C: Is there any evidence of retention of wages /deposits	☐ Yes ∑ No C1: If yes, please give details and category of worker affected:
D: Are there any restrictions on workers' freedom to terminate employment?	☐ Yes ⊠ No D1: Please describe finding:
E: If any part of the business is UK based or registered there & has a	Yes No



turnover over £36m, is there a published a 'modern day slavery statement?	Not applicable E1: Please describe finding:
F: Is there evidence of any restrictions on workers' freedoms to leave the site at the end of the work day?	☐ Yes ⊠ No F1: Please describe finding:
G: Does the site understand the risks of forced / trafficked / bonded labour in its supply chain	Yes No Not applicable G1: If yes, please give details and category of workers affected: No forced/ trafficked / bonded labour was identified in its supply chain.
H: Is the site taking any steps taking to reduce the risk of forced / trafficked labour?	Yes No H1: Please describe finding: The factory established the effective employment policies, and it was implemented by HR department. No restrictions on movement of the employees in the factory; and HR department would verify ID copies without any retention during recruitment process. In addition, employees could be freely resignation after communication with management in advance 30 days notification.

Non-compliance:	
1. Description of non-compliance: NC against ETI NC against ETI NC against ETI NI	Objective evidence observed: Nil
Local law and/or ETI requirement Nil	
Recommended corrective action: Nil	

Observation:	
Description of observation: Nil	Objective evidence observed: Nil
Local law or ETI requirement: Nil	
Comments: Nil	



Good Examples observed:	
Description of Good Example (GE): Nil	Objective evidence observed: Nil



2: Freedom of Association and Right to Collective Bargaining are Respected

(Click here to return to summary of findings)

(Click here to return to Key Information)

ETI

2.1 Workers, without distinction, have the right to join or form trade unions of their own choosing and to bargain collectively.

2.2 The employer adopts an open attitude towards the activities of trade unions and their organisational activities.

2.3 Workers' representatives are not discriminated against and have access to carry out their representative functions in the workplace.

2.4 Where the right to freedom of association and collective bargaining is restricted under law, the employer facilitates, and does not hinder, the development of parallel means for independent and free association and bargaining.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

• The Chinese constitution guarantees Freedom of Association; however, the Trade Union Act prevents the establishment of trade unions independent of the sole official trade union – the All-China Federation of Trade Unions (ACFTU). Therefore, all trade unions of factories in China are under the management of ACFTU. And most of the trade union representatives are appointed directly by it. Additionally, the trade union activity is limited on the right to organize and bargain collectively in China.

• The worker representatives' meeting was conducted quarterly.

• Through worker interview, the worker could raise their grievances or complaint through worker representatives or management directly.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details:

- The policy on freedom of association
- Interview with workers and management
- Interview with worker representative

• Election and meeting minutes

Any other comments: Nil

A: What form of worker representation/union is there on site?	 □ Union (name) ⊠ Worker Committee □ Other (specify) □ None
B: Is it a legal requirement to have a union?	☐ Yes ⊠ No
C: Is it a legal requirement to have a worker's committee?	☐ Yes ⊠ No



D: Is there any other form of effective worker/management communication channel? (Other than union/worker committee e.g. H&S, sexual harassment)	 Yes No D1: Please give details: Worker representative and suggestion box. D2: Is there evidence of free elections? Yes No 		
E: Does the supplier provide adequate facilities to allow the Union or committee to conduct related business?	Yes No E1: Please give details: The meeting room was provided by factory.		
F: Name of union and union representative, if applicable:	NA	F1: Is there evidence of free elections?	
G: If there is no union, is there a parallel means of consultation with workers e.g. worker committees?	A worker's committee with 3 members elected by the workers to represent each section of the factory.		ere evidence of free elections? No N/A
H: Are all workers aware of who their representatives are?	🛛 Yes 🗌 No		
I: Were worker representatives freely elected?	🛛 Yes 🗌 No	11: Date of last election: Apr 6, 2021	
J: Do workers know what topics can be raised with their representatives?	Yes No		
K: Were worker representatives/ union representatives interviewed?	Yes No If Yes , please state how many: Auditor interviewed one worker representative during the audit.		
L: Please describe any evidence that union/worker's committee is effective? Specify date of last meeting; topics covered; how minutes were communicated etc.	The worker's committee conducted meeting regularly. The meeting topic was about communication among workers, representative, factory benefits etc, related meeting records were provided for review. The last meeting was conducted in Jan 18, 2022.		
M: Are any workers covered by Collective Bargaining Agreement (CBA)?	Tes XNO		
If Yes , what percentage by trade Union/worker representation	M1:0% workers cove Union CBA	red by	M2:0% workers covered by worker rep CBA
M3: If Yes , does the Collective Bargaining Agreement (CBA) include rates of pay?	☐ Yes ☐ No NA		



Non-compliance:	
1. Description of non-compliance: NC against ETI NC against ETI NC against ETI	Objective evidence observed: Nil
Local law and/or ETI requirement: Nil	
Recommended corrective action: Nil	

Observation:	
Description of observation: Nil Local law or ETI requirement: Nil	Objective evidence observed: Nil
Comments: Nil	

Good Examples observed:	
Description of Good Example (GE): Nil	Objective evidence observed: Nil



3: Working Conditions are Safe and Hygienic

<u>(Click here to return to summary of findings)</u> (Click here to return to Key Information)

ETI

3.1 A safe and hygienic working environment shall be provided, bearing in mind the prevailing knowledge of the industry and of any specific hazards. Adequate steps shall be taken to prevent accidents and injury to health arising out of, associated with, or occurring in the course of work, by minimising, so far as is reasonably practicable, the causes of hazards inherent in the working environment. 3.2 Workers shall receive regular and recorded Health & Safety training, and such training shall be repeated for new or reassigned workers.

3.3 Access to clean toilet facilities and to potable water, and, if appropriate, sanitary facilities for food storage shall be provided.

3.4 Accommodation, where provided, shall be clean, safe, and meet the basic needs of the workers. 3.5 The company observing the code shall assign responsibility for Health & Safety to a senior management representative.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

- 1. General Health and Safety management
- Yu Jiongqiang/GM was responsible for issue of Health & Safety in the factory.

• Minutes of meetings show that there were regularly meetings between H&S committee and H&S manager.

- Ventilation, temperature, and lighting were adequate for the production processes.
- Enough clean toilets segregated by gender were available always to workers.
- The factory provided potable water to workers free of charge in workshop.
- 2. Fire Safety
- Evacuation plans and "EXIT" signs were available in the factory.

• Enough fire-fighting equipment such as fire extinguishers in production building. Regular inspection was taken by the factory per month.

- Fire drill was conducted in the factory once per year, the records were provided for review.
- 3. Electrical safety
- All electrical control box maintained in good condition such as control box.
- Enough electricians at the site and the training certificate was available for review.
- 4. Chemical safety

• Based on site observation and management interview, all chemicals were stored with secondary

containment, but no MSDS was available in chemicals storage area and a barrel of machine oil was not labelled.

- 5. Medical services
- Enough first aid kits in each production area and they were well stocked.
- Six first aiders were available in the factory.

• The factory did not provide pre-job and off-the-job occupational medical examination of workers who engaged in hazardous (noise and dust) position.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details:

- Health and safety policy
- Health and safety manual



Nil

 Health and safety committee minutes Fire equipment maintenance records Training records and certificates The completion acceptance reports or records Fire drill records Accident records Onsite observation Worker and management interview
Any other comments:

A: Does the facility have general and occupational Health & Safety policies and procedures that are fit for purpose and are these communicated to workers?	Yes No A1: Please give details: Yu Jiongqiang/GM was responsible for issue of Health & Safety in the factory.
B: Are the policies included in workers' manuals?	Yes No B1: Please give details: The policy was written in worker's manual.
C: Are there any structural additions without required permits/inspections (e.g. floors added)?	 Yes No C1: Please give details: The factory provided the property ownership certificate and record for review. And based on onsite observation, the building was in good condition.
D: Are visitors to the site informed on H&S and provided with personal protective equipment	Yes No D1: Please give details: PPE such as gloves and mask are provided.
E: Is a medical room or medical facility provided for workers? If yes, do the room(s) meet legal requirements and is the size/number of rooms suitable for the number of workers.	☐ Yes ➢ No E1: Please give details: No local law requirement, while first aid kit was available in workshop.
F: Is there a doctor or nurse on site or there is easy access to first aider/ trained medical aid?	Yes No F1: Please give details: Six first aiders were available in the factory.
G: Where the facility provides worker transport - is it fit for purpose, safe, maintained and operated by competent persons e.g. buses and other vehicles?	☐ Yes ⊠ No G1: Please give details: Factory did not provide transport to workers.
H: Is secure personal storage space provided for workers in their living space and is fit for purpose?	 Yes No H1: Please give details: The factory didn't provide dormitory for workers



I: Are H&S Risk assessments are conducted (including evaluating the arrangements for workers doing overtime e.g. driving after a long shift) and are there controls to reduce identified risk?	Yes No 11: Please give details: EHS risk assessments were conducted regularly with actions implementation.
J: Is the site meeting its legal obligations	Yes
on environmental requirements	No
including required permits for use and	J1: Please give details: The factory had conducted the EIA and
disposal of natural resources?	obtained the EIA approval.
K: Is the site meeting its customer	Yes
requirements on environmental	No
standards, including the use of banned	K1: Please give details: No banned chemicals were used in the
chemicals?	factory.

 1. Description of non-compliance: NC against EII NC against Local Law NC against customer code: The factory did not provide pre-job and off-the-job occupational medical examination of workers who engaged in hazardous (noise and dust) position. Local law and/or EII requirement Law of the People's Republic of China on Prevention and Control of Occupational Diseases (2018 Amendment), Article 35 For employees conducting operations with exposure to occupational disease hazards, an employer shall organize pre-job, on-the-job, and off-the-job occupational medical examination of employees according to the provisions of the work safety administrative department and health administrative department of the State Council and inform in writing employees of the examination results. The expenses for the occupational medical examination shall be assumed by the employer. Employers shall not assign employees who have not undergone the pre-job occupational medical examination to operations with exposure to occupational medical examination to prove the occupational contraindications to operations causing such contraindications; shall transfer employees who are found during occupational medical examination to have suffered health injuries related to their jobs from such jobs and settle such employees who have not undergone the off-the-job occupational medical examination. The occupational medical examination shall be conducted by medical health institutions that has obtained the Medical Device Practice License EII base code 3.1 A safe and hygienic working environment shall be provided, bearing in mind the prevailing knowledge of the industry and of any specific hazards. Adequate steps shall be taken to prevent accidents and injury to health arising out of, associated with, or occurring in the course of work, by minimising, so far
as is reasonably practicable, the causes of hazards inherent in the working environment. Recommended corrective action:



The factory should provide pre-job and off-the-job occupational medical examination of workers who engage in hazardous (noise and dust) position.	
 2. Description of non-compliance: NC against ETI NC against Local Law NC against customer code: No MSDS was available in chemicals storage area. 	2. site observation, NC photo No.1
Local law and/or ETI requirement Regulations on Safety Use of Chemicals in Workplaces (1996), Article 12, Chemicals used shall have the labels, and the hazardous chemicals should be attached with safety labels. Also, the safety and technical instructions of the chemicals shall be available for operators engaged in the use of the chemical. Article 13, When unit purchase hazardous chemicals, the safety label on the package (or container) must be checked. If the safety label is detached or damaged, it shall be re-attatched after inspection and confirmation. Article 20, Units shall open safety and sanitary documents of hazardous chemicals to employees and educate them to identify the safety labels, understand the safety and technical instructions, and master the emergency response methods as well as self-first-aid measures. Units shall regularly educate and train employees regarding the safety use of chemicals at workplaces.	
ETI base code 3.1 A safe and hygienic working environment shall be provided, bearing in mind the prevailing knowledge of the industry and of any specific hazards. Adequate steps shall be taken to prevent accidents and injury to health arising out of, associated with, or occurring in the course of work, by minimising, so far as is reasonably practicable, the causes of hazards inherent in the working environment.	
Recommended corrective action: The factory should post MSDS in chemicals storage area.	
 3. Description of non-compliance: NC against ETI NC against Local Law NC against customer code: A barrel of machine oil was not labelled. 	3. site observation, NC photo No.1
Local law and/or ETI requirement Regulations on Labor Protection in Workplaces Where Toxic Substances Are Used (2002), Article 23 Packages for toxic substances shall meet the national standards, and the safety labels for poisoning articles shall be stuck or fastened thereto in a way easily comprehensible to the workers. Packages for toxic substances shall have conspicuous warning marks and warning specifications in Chinese. Units that trade in or use toxic substances shall not trade in nor use toxic substances without safety labels, warning marks and warning specifications in Chinese.	
ETI base code 3.1 A safe and hygienic working environment shall be provided, bearing in mind the prevailing knowledge of the industry and of any specific hazards. Adequate steps shall be taken to prevent accidents and injury to health arising out of, associated with, or occurring in the course of work, by minimising, so far	



as is reasonably practicable, the causes of hazards inherent in the working environment.	
Recommended corrective action: The factory should ensure machine oil with label.	

Observation:		
Description of observation: Nil	Objective evidence observed: Nil	
Local law or ETI requirement: Nil		
Comments: Nil		

G	ood Examples observed:	
Description of Good Example (GE): Nil		Objective Evidence Observed: Nil



4: Child Labour Shall Not Be Used

<u>(Click here to return to summary of findings)</u> <u>(Click here to return to Key Information)</u>

ETI

4.1 There shall be no new recruitment of child labour.

4.2 Companies shall develop or participate in and contribute to policies and programmes which provide for the transition of any child found to be performing child labour to enable her or him to attend and remain in quality education until no longer a child.

4.3 Children and young persons under 18 shall not be employed at night or in hazardous conditions.4.4 These policies and procedures shall conform to the provisions of the relevant ILO Standards.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

• The factory established a policy on workers recruitment that workers must present their original ID card to proof their ages while recruiting, once workers have joined their original copies of ID card were kept in their personnel file. And the policy stated that the factory never employed and used any child labour under the age of 16 years old.

• Checks of all workers files showed that no child labour and young worker were identified during the audit. The youngest worker in the factory was 21 years old, who was born on Jan 3, 2001 and joined the factory on Jul 18, 2021.

• Remark: In China, minimum age of worker is 16 years old. Workers between 16-18 are regarded as young labour.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details:

- Policy on workers recruitment
- Personnel files including the ID card copies of workers
- Roster and labour contracts of all workers
- Worker and management interview

Any	other	commen	its:
Nil			

A: Legal age of employment:	16 years old
B: Age of youngest worker found:	21 years old
C: Are there children present on the work floor but not working at the time of audit?	☐ Yes ⊠ No
D: % of under 18's at this site (of total workers)	0 %
E: Are workers under 18 subject to hazardous work assignments?	Yes No



	E1: If yes, give details NA. No child labour and young worker were identified during the audit.
--	---

Non-compliance:		
1. Description of non–compliance: NC against ETI NC against Local Law NC against customer code: Nil	Objective evidence observed: Nil	
Local law and/or ETI requirement: Nil		
Recommended corrective action: Nil		

Observation:		
Description of observation: Nil	Objective evidence observed: Nil	
Local law or ETI requirement: Nil		
Comments: Nil		

Good Examples observed:		
Description of Good Example (GE): Nil		Objective Evidence Observed: Nil



5: Living Wages are Paid

(Click here to return to summary of findings) (Click here to return to Key information)

ETI

5.1 Wages and benefits paid for a standard working week meet, at a minimum, national legal standards or industry benchmark standards, whichever is higher. In any event wages should always be enough to meet basic needs and to provide some discretionary income.

5.2 All workers shall be provided with written and understandable information about their employment conditions in respect to wages before they enter employment and about the particulars of their wages for the pay period concerned each time that they are paid.

5.3 Deductions from wages as a disciplinary measure shall not be permitted nor shall any deductions from wages not provided for by national law be permitted without the expressed permission of the worker concerned. All disciplinary measures should be recorded.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

• All workers' wages were calculated by hourly rate.

• Minimum wage guarantee system was established for all workers. Workers' minimum wages were paid higher than the local legal requirement, the factory paid workers at least RMB3100 per month.

- The factory provided enough overtime remuneration for employees.
- The factory provided social insurance for all workers.
- All workers were paid on 20th of following month by cash.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details:

- Payroll records and attendance records
- Local legal minimum wage documents
- Wages and benefits policy
- Labour contracts for all employees
- Leave records and resignation records
- Payment receipts of social insurance
- Workers and management interview

Non-compliance:		
1. Description of non-compliance: NC against ETI/Additional Elements NC against customer code: Nil	🗌 NC against Local Law	Objective evidence observed: Nil
Local law and/or ETI requirement: Nil		



Recommended corrective action:	
Nil	

Objective evidence observed: Nil

Good Examples observed:	
Description of Good Example (GE): Nil	Objective Evidence Observed: Nil

Summary Information

Criteria	Local Law (Please state legal requirement)	Actual at the Site (Record site results against the law)	Is this part of a Collective Bargaining Agreement?
A: Standard/Contracted work hours: (Maximum legal and actual required working hours excluding overtime, please state if possible per day, week, and month)	Legal maximum: 8 hours per day, 40 hours per week	A1: 8 hours per day, 40 hours per Week.	A2: □ Yes ⊠ No
B: Overtime hours: (Maximum legal and actual overtime hours, please state if possible per day, week, and month)	Legal maximum: 3 hours per day and 36 hours per month	B1: 0-2 hours/day, 0-14 hours/ week, 0-60 hours/month in Jul 2021 (Random); 0-2 hours/day, 0-10 hours/ week, 0-50 hours/month in Nov 2021 (Random); 0-2 hours/day, 0-10 hours/ week, 0-40 hours/month in Jan 2022 (Current)	B2: ☐ Yes ⊠ No



C: Wage for standard/contracted hours: (Minimum legal and actual minimum wage at site, please state if possible per hr, day, week, and month)	Legal minimum: RMB1830/month before Aug 1, 2021 and RMB2280/ month since Aug 1, 2021	C1: RMB 3100/month	C2: Yes No
D: Overtime wage: (Minimum legal and actual minimum overtime wage at site, please state if possible per hr, day, week, and month)	Legal minimum: 150% of normal wage for overtime on workdays. 200% of normal wage for overtime on rest days. 300% of normal wage for overtime on holidays.	D1: 150% of normal wage for overtime on workdays. 200% of normal wage for overtime on rest days. No overtime working on holidays.	D2: Yes No

Wages analysis: (Click here to return to Key Information)				
A: Were accurate records shown at the first request?	Yes No			
A1: If No , why not?	NA			
B: Sample Size Checked (State number of worker records checked and from which weeks/months – should be current, peak, and random/low. Please see SMETA Best Practice Guidance and Measurement Criteria)	10 samples from Jan 2022 (Current). 10 samples from Jul 2021 (Random). 10 samples from Nov 2021 (Random).			
C: Are there different legal minimum wage grades? If Yes , please specify all.	☐ Yes ⊠ No	C1: If Yes , please give details: NA		
D: If there are different legal minimum grades, are all workers graded and paid correctly?	∑ Yes □ No □ N/A	D1: If No , please give details: NA		
E: For the lowest paid production workers, are wages paid for standard/contracted hours (excluding overtime) below or above the legal minimum?	☐ Below legal min ☐ Meet ⊠ Above	E1: Lowest actual wages found: Note: full time employees and please state hour / week / month etc. RMB 3100/month		
F: Please indicate the breakdown of workforce per earnings:	F1:% of workforce earning under minimum wage F2:% of workforce earning minimum wage F3: _100_% of workforce earning above minimum wage			



G: Bonus Scheme found: Please specify details:	Bonus Scheme found: Note: type of employee (e.g. full time, temp, etc.) and please state which units e.g. /hour /week /month etc. Performance bonus etc. No bonus was provided.			
H: What deductions are required by law e.g. social insurance? Please state all types:	Social insurance, personal income tax.			
I: Have these deductions been made?	Yes I1: Please list all deductions that have been made.		s that	1. Social insurance 2. individual income tax Please describe: The factory provided social insurance for all eligible workers. Social insurance and personal income tax was deducted per law.
		I2: Please I deduction have not b made.	s that	1. individual income tax Please describe: some workers' wages didn't reach starting point of individual income tax payment.
J: Were appropriate records available to verify hours of work and wages?	∑ Yes □ No			
K: Were any inconsistencies found? (if yes describe nature)	Yes K1: Type NA No Poor record keeping Isolated incident Repeated occurrence:			
L: Do records reflect all time worked? (For instance, are workers asked to attend meetings before or after work but not paid for their time)	Yes No L1: Please give details: Consistent attendance records, payroll records and production records were provided for review.			
M: Is there a defined living wage: This is <u>not normally</u> minimum legal wage. If answered yes, please state amount and source of info: Please see SMETA Best Practice Guidance and Measurement Criteria.	☐ Yes ⊠ No M1: Please specify amount/time:			
M2: If yes, what was the calculation method used.	ISEAL/Anker Benchmarks Asia Floor Wage Figures provided by Unions Living Wage Foundation UK Fair Wear Wage Ladder Fairtrade Foundation Other – please give details: NA			
N: Are there periodic reviews of wages? If Yes give details (include	Yes			



whether there is consideration to basic needs of workers plus discretionary income).	N1: Please give details: The factory reviewed the wages yearly refer to local bureau opinion etc. and informed workers about salary adjustment.
O: Are workers paid in a timely manner in line with local law?	∑ Yes □ No
P: Is there evidence that equal rates are being paid for equal work:	Yes No P1: Please give details: Based on document review, the equal rates were being paid for the same post.
Q: How are workers paid:	∑ Cash ☐ Cheque ☐ Bank Transfer ☐ Other Q1: If other, please explain:



6: Working Hours are not Excessive

(Click here to return to summary of findings) (Click here to return to Key Information)

ETI

6.1 Working hours must comply with national laws, collective agreements, and the provisions of 6.2 to 6.6 below, whichever affords the greater protection for workers. Sub–clauses 6.2 to 6.6 are based on international labour standards.

6.2 Working hours, excluding overtime, shall be defined by contract, and shall not exceed 48 hours per week.

6.3 All overtime shall be voluntary. Overtime shall be used responsibly, taking into account all the following: the extent, frequency and hours worked by individual workers and the workforce as a whole. It shall not be used to replace regular employment. Overtime shall always be compensated at a premium rate, which is recommended to be not less than 125% of the regular rate of pay.

6.4 The total hours worked in any 7-day period shall not exceed 60 hours, except where covered by clause 6.5 below.

6.5 Working hours may exceed 60 hours in any 7-day period only in exceptional circumstances where <u>all</u> of the following are met:

- this is allowed by national law;

- this is allowed by a collective agreement freely negotiated with a workers' organisation representing a significant portion of the workforce;

- appropriate safeguards are taken to protect the workers' health and safety; and

- The employer can demonstrate that exceptional circumstances apply such as unexpected production peaks, accidents or emergencies.

6.6 Workers shall be provided with at least one day off in every 7-day period or, where allowed by national law, 2 days off in every 14-day period.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

• Through employees' interview, overtime is voluntary.

• According to attendance records and worker interview, basic working hours were 8 hours per day and 40 hours per week.

- All attendance records of workers were recorded by attendance machine.
- All sampled workers' monthly overtimes exceeded local law requirements.
- All sampled workers' weekly hours met the requirements.
- All sampled workers had one day off per week.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details:

- Worker and management interview
- Factory policy on working hours
- Attendance records and payroll records
- Workers' contracts



• Warehouse and production records to cross check hours

Non-compliance:	
1. Description of non-compliance: NC against ETI NC against Local Law NC against customer code: All sampled workers' monthly overtime hours exceeded local law requirements 36 hours. Based on attendance records from Feb 1, 2021 to audit day provided by the factory, all sampled workers' monthly overtime exceeded local law requirements, the maximum monthly overtime hours were up to 60 hours in Jul 2021.	Objective evidence observed: Based on attendance records and worker interview.
Local law and/or ETI requirement: Labor Law of the People's Republic of China (2018 Amendment), Article 41 The employing unit may extend working hours due to the requirements of its production or business after consultation with the trade union and laborers, but the extended working hour for a day shall generally not exceed one hour; if such extension is called for due to special reasons, the extended hours shall not exceed three hours a day under the condition that the health of laborers is guaranteed. However, the total extension in a month shall not exceed thirty six hours.	
ETI base code 6.1 6.1 Working hours must comply with national laws, collective agreements, and the provisions of 6.2 to 6.6 below, whichever affords the greater protection for workers. Sub–clauses 6.2 to 6.6 are based on international labour standards.	
Recommended corrective action: The factory should ensure all workers' monthly overtime meet the local law requirements.	

Observation:		
Description of observation: Nil	Objective evidence observed: Nil	
Local law or ETI requirement: Nil		
Comments: Nil		

Good Examples observed:	
Description of Good Example (GE): Nil	Objective Evidence Observed: Nil



Working hours' analysis Please include time e.g. hour/week/month (Go back to Key information)			
Systems & Processes			
A. What timekeeping systems are used: time card etc.	Describe: Attend	Describe: Attendance machine (IC card)	
B: Is sample size same as in wages section?	∑ Yes □ No B1: If no, please give details		
C: Are standard /contracted working hours defined in all contracts/employment agreements?	⊠ Yes □ No	C1: If NO, please give details including % and which type of workers do NOT have standard hours defined in contracts/employment agreements. Please give details:	
D: Are there any other	Yes	D1: If YES, please complete as appropriate:	
types of contracts/employment	🛛 No	0 hrs Part time Variable hrs Other	
agreements used?		If "Other", Please define:	
		NA	
E. Do any standard/ contracted working hours defined in contracts/employment agreements exceed 48 hours per week?	☐ Yes ⊠ No	E1: If yes , please detail hours, %, types of workers affected and frequency Please give details:	
F: Are workers provided with at least 1 day off in every 7-day-period, or 2 in 14-day-period?	F2: Please select all applicable: 1 in 7 days 2 in 14 days No If 'No', please explain:	F3: Is this allowed by local law? Yes No	
	Maximum number of days worked without a day off (in sample):		
	6 days		
Standard/Contracted Ho	ours worked		
G: Were standard	☐ Yes ⊠ No	G1: If yes, % of workers & frequency:	
working hours over 48 hours per week found?		NA	



H: Any local waivers/		H1: If yes, please give details:	
local law or permissions which allow averaging/ annualised hours for this site?	No No	NA	
Overtime Hours worked			
I: Actual overtime hours worked in sample (State per day/week/month)	Highest OT hours: 2 hours/day, 14 hours/week, and 60 hours/month in Jul 2021 (random). 2 hours/day, 10 hours/week, and 50 hours/month in Nov 2021 (random). 2 hours/day, 10 hours/week, and 40 hours/month in Jan 2022 (Current).		
J: Combined hours (standard or contracted + overtime hours = total) over 60 found? Please give details:	☐ Yes ⊠ No		
K: Approximate percentage of total workers on highest overtime hours:	40%		
L: Is overtime voluntary?	Yes No Conflicting Information	L1: Please detail evidence e.g. Wording of contract / employment agreement / handbook / worker interviews / refusal arrangements: Based on workers interview, the overtime was voluntary.	
Overtime Premiums	Overtime Premiums		
M: Are the correct legal overtime premiums paid?	Yes No N/A – there is no legal requirement to OT premium	 M1: Please give details of normal day overtime premium as a % of <u>standard</u> wages: 150% of normal wage for overtime on workdays. 200% of normal wage for overtime on rest days. No overtime working on holidays. 	
N: Is overtime paid at a premium?	⊠ Yes □ No	N1: If yes, please describe % of workers & frequency: 100% of workers were paid for overtime wages as local law together with normal wages, on a month basis.	
O: If the site pays less than 125% OT premium and this is allowed under local law, are there other considerations? Please complete the boxes	 No Consolidated pay (May be standard wages above minimum legal wage, with no/low overtime premium) Collective Bargaining agreements Other NA 		
where relevant.	O1: Please explain any checked boxes above e.g. detail of consolidated p / CBA or Other		
	NA		





P: If more than 60 total hours per week and this is legally allowed, are there other considerations? Please complete the boxes where relevant.	 Overtime is voluntary Onsite Collective bargaining allows 60+ hours/week Safeguards are in place to protect worker's health and safety Site can demonstrate exceptional circumstances Other reasons (please specify) NA
	P1: Please explain any checked boxes above e.g. detail of consolidated pay / CBA or other:
	NA
Q: Is there evidence that overtime hours are being used for extended periods to make up for labour shortages or increased order volumes?	☐ Yes ⊠ No Q1: If yes, please give details:
R: If sufficient workers cannot be hired, are new working time arrangements explored to ensure that overtime is the exception rather than the rule.	☐ Yes ⊠ No



7: No Discrimination is Practiced

(Click here to return to summary of findings)

ETI

7.1 There is no discrimination in hiring, compensation, access to training, promotion, termination or retirement based on race, caste, national origin, religion, age, disability, gender, marital status, sexual orientation, union membership or political affiliation.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

• According to management interview and worker interview, the factory did not discriminate workers due to their birth, gender, age, religion, race, marital status, ethnical beliefs and political background, etc.; female workers and male workers had the same pay and working conditions as male workers; promotion was based on workers' ability and skill; training was based on working requirement.

• There was no evidence of discrimination in employment, promotion, compensation, welfare, dismissal, and retirement found.

- There was no evidence of sexual harassment.
- The management generally knew the requirement of Non-Discrimination.
- As informed by interviewed workers, most employees spoke highly of the factory management.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details:

- The hiring and termination procedure leave application records and employee handbook.
- Payroll records
- Attendance records
- Termination records
- Training records

A: Gender breakdown of Management + Supervisors (Include as one combined group)	A1: Male: _25_ % A2: Female_75_ %
B: Number of women who are in skilled or technical roles e.g. where specific qualifications are needed i.e. machine engineer / laboratory analyst:	4 skilled technicians were female.
C: Is there any evidence of discrimination based on race, caste, national origin, religion, age, disability, gender, marital status, sexual orientation, union membership or political affiliation?:	 Hiring Compensation Access to training Promotion Termination or retirement No evidence of discrimination found C1: Please give details: No negative evidence was identified.



Professional Development		
A: What type of training and development are available for workers?	Employee training on EHS, Production& fire safety knowledge, Factory rules, HR policies, Wages & Benefits, Working hours etc.	

B: Are HR decisions e.g. promotion, training, compensation based on	⊠ Yes □ No
objective, transparent criteria?	If no, please give details:

Non-compliance:		
1. Description of non-compliance: NC against ETI NC against Local Law NI	Objective evidence observed: Nil	
Local law and/or ETI requirement: Nil		
Recommended corrective action: Nil		

Observation:		
Description of observation: Nil	Objective evidence observed: Nil	
Local law or ETI requirement: Nil		
Comments: Nil		

Good Examples observed:	
Description of Good Example (GE): Nil	Objective Evidence Observed: Nil



8: Regular Employment Is Provided

(Click here to return to summary of findings) (Click here to return to Key Information)

ETI

8.1 To every extent possible work performed must be on the basis of recognised employment relationship established through national law and practice.

8.2 Obligations to employees under labour or social security laws and regulations arising from the regular employment relationship shall not be avoided through the use of labour–only contracting, sub–

contracting, or home-working arrangements, or through apprenticeship schemes where there is no real intent to impart skills or provide regular employment, nor shall any such obligations be avoided through the excessive use of fixed-term contracts of employment.

Additional Elements: Responsible Recruitment

8.3 Suppliers have full understanding of the entire recruitment process and assess all labour recruiters and intermediaries against legal and/or ethical requirements.

8.4 There are effective management systems in place to identify and monitor the hiring and management of all migrant workers, contract workers, agency workers, temporary or casual labour The supplier shall implement processes to enable adequate control over agencies with regards the above points and related legislation.

8.5 Employment agencies must only supply workers registered with them.

8.6 Workers pay no recruitment fee at any stage of the recruitment process.

8.7 Worker contracts accurately reflect the agreed payment and terms in the recruitment process and are understood and signed by workers.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

• There were totally 94 directly employed workers in the factory.

• No labour agency was used to hire workers. No temporary worker, apprenticeship schemes or home worker was identified by the auditor.

• All interviewed workers had received a signed labour contract.

• Workers' personal files were provided for review.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details:

- The hiring and termination procedure
- Personal files
- Payroll records
- Labour contracts
- Worker and management interview



Non-compliance:		
1. Description of non-compliance: NC against ETI NC against Local Law NI	Objective evidence observed: Nil	
Local law and/or ETI requirement: Nil		
Recommended corrective action: Nil		

Observation:		
Description of observation: Nil	Objective evidence observed: Nil	
Local law or ETI requirement: Nil		
Comments: Nil		

Good Examples observed:	
Description of Good Example (GE): Nil	Objective Evidence Observed: Nil

Responsible Recruitment

All Workers	
A: Were all workers presented with terms of employment at the time of recruitment, did they understand them and are they same as current conditions?	 Terms & Conditions presented Understood by workers Same as actual conditions A1: If any are unchecked, please describe finding and specific category(ies) of workers affected:
	calegolylies) of workers allected.
B: Did workers' pay any fees, taxes, deposits or bonds for the purpose of recruitment/placement?	☐ Yes ⊠ No B1: If yes, please describe details and specific category(ies) of workers affected:



C: If yes, check all that apply:	Recruitment / hiring fees Service fees Application costs Recommendation fees Placement fees Administrative, overhead or processing fees Skills tests Certifications Medical screenings Passports/ID's Work / resident permits Birth certificates Police clearance fees Any transport costs between work place and home Any transport costs after commencement of employment New hire training / orientation fees Medical exam fees Deposit bonds or other deposits Any other non-monetary assets Other – C1: If other, please give details:
D: If any checked, give details:	NA

Migrant Workers: The term "migrant worker" refers to a person who is engaged or has been engaged in a remunerated activity in a country of which they are not a national or permanent resident or has purposely migrated on a temporary basis to another in-country region to seek and engage in a remunerated activity			
A: Type of work undertaken by migrant workers:	Migrant workers were in Mixing, Prilling, Extrusion, Assembly and Packing positions.		
B: Please give details about recruitment agencies for migrant workers:	B1: Total number of (in country recruitment agencies) used: 0 B2: Total number of (outside of local country) recruitment agencies used: 0		
C: Are migrant workers' voluntary deductions (such as for remittances) confirmed in writing by the worker and is evidence of the transaction supplied by the facility to the worker?	Yes No C1: Please describe finding: migrant workers' voluntary deductions were confirmed in writing by the workers.	C2: Observations: migrant workers' payrolls were provided for review.	
D: Are Any migrant workers in skilled, technical, or management roles Migrant Workers (this should include all migrant workers including permanent workers, temporary and/or seasonal workers)	☐ Yes ⊠ No D1: If yes, number and example of roles:		



NON-EMPLOYEE WORKERS

Recruitment Fees:	
A: Are there any fees?	Yes
	No
	NA
B: If yes, check all that	Recruitment / hiring fees
apply:	Service fees
	Application costs
	Recommendation fees
	Placement fees
	Administrative, overhead or processing fees
	Skills tests
	Certifications
	Medical screenings
	Passports/ID's
	Work / resident permits
	Birth certificates
	Police clearance fees
	Any transportation and lodging costs after employment offer
	Any transport costs between work place and home
	Any relocation costs after commencement of employment
	New hire training / orientation fees Medical exam fees
	Deposit bonds or other deposits Any other non-monetary assets
	Other
	B1 – If other, please give details: NA
C: If any checked, give details:	NA

Agency Workers (if applicable) (workers sourced from a local agent who are not directly paid by the site, but paid by the agency, Usually the agencies are paid by the site and the wages of the individual workers are paid by the agency.)		
A: Number of agencies used (average):	A1: Names if available: NA	
B: Were agency workers' age / pay / hours included within the scope of this audit?	☐ Yes ☐ No NA	
C: Were sufficient documents for agency workers available for review?	☐ Yes ☐ No NA	
D: Is there a legal contract / agreement with all agencies?	Yes No D1: Please give details: NA	
E: Does the site have a system for checking labour standards of agencies? If yes, please give details.	☐ Yes ☐ No E1: Please give details: NA	



Contractors: Note: contractors in this context are generally individuals who supply several workers to a site. Usually the contractors are paid by the site and the wages of the workers are paid by the contractor. Common terms include, gang bosses, labor provider,		
A: Any contractors on site?	 ☐ Yes ⊠ No A1: If yes, how many contractors are present, please give details: NA 	
B: If Yes , how many workers supplied by contractors?	NA	
C: Do all contractor workers understand their terms of employment?	Yes No C1: Please describe finding: NA	
D: If Yes , please give evidence for contractor workers being paid per law:	NA	



8A: Sub–Contracting and Homeworking

(Click here to return to summary of findings)

(Click here to return to Key Information)

8A.1 There should be no sub-contracting unless previously agreed with the main client.
 8A.2 Systems and processes should be in place to manage sub-contracting, homeworking and external processing.

Note to auditor on homeworking:

Report on whether it is direct or via agents. How many workers, relationship with site and what control systems are in place.

Note to auditor on subcontracting: auditor should use this section for subcontractors of part made or wholly made finished goods, this section should not be used for raw material manufacturers unless instructed otherwise by customers

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

- Confirmed by factory management, no sub-contract process was used in the factory.
- Factory had established social accountability manual including sub-contracting control procedure and would monitoring the compliance of social responsibility for sub-contractors regularly.
- No homeworking was identified in the factory.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

If any processes are sub-contracted - please populate below boxes

- Details:
- Site tour
- Materials in/out records
- Interview with management and workers
- Social accountability manual

Non-compliance:		
1. Description of non-compliance: NC against ETI/Additional Elements NC against Local Law NC against customer code: Nil	Objective evidence observed: Nil	
Local law and/or ETI /Additional Elements requirement: Nil		
Recommended corrective action: Nil		



Observation:		
Description of observation: Nil Local law or ETI/Additional elements requirement: Nil Comments: Nil	Objective evidence observed: Nil	

Good Examples observed:	
Description of Good Example (GE): Nil	Objective Evidence Observed: Nil

Summary of sub-contracting – if applicable Not Applicable please x		
A: Has the auditor made a simple calculation to compare capacity with workers' work load in order to identify possible unrecorded work or undeclared sub-contracting	☐ Yes ☐ No A1: Please describe:	
B: If sub–contractors are used, is there evidence this has been agreed with the main client?	☐ Yes ☐ No B1: If Yes , summarise details:	
C: Number of sub- contractors/agents used:		
D: Is there a site policy on sub- contracting?	Yes No D1: If Yes , summarise details:	
E: What checks are in place to ensure no child labour is being used and work is safe?		

Summary of homeworking – if applicable			
A: If homeworking is being used, is there evidence this has been agreed with the main client?	☐ Yes ☐ No A1: If Yes , summarise d	etails:	
B: Number of homeworkers	B1: Male:	B2: Female:	Total:



C: Are homeworkers employed direct or through agents?	Directly Through Agents	C1: If through agents, number of agents:
D: Is there a site policy on homeworking?	☐ Yes ☐ No	
E: How does the site ensure worker hours and pay meet local laws for homeworkers?		
F: What processes are carried out by homeworkers?		
G: Do any contracts exist for homeworkers?	☐ Yes ☐ No G1: Please give details:	
H: Are full records of homeworkers available at the site?	☐ Yes ☐ No	



9: No Harsh or Inhumane Treatment is Allowed (Click here to return to summary of findings)

ETI

9.1 Physical abuse or discipline, the threat of physical abuse, sexual or other harassment and verbal abuse or other forms of intimidation shall be prohibited.

Additional elements:

9.2 companies should provide access to a confidential grievance mechanism for all workers

A: Are there published, anonymous and/or open channels available for reporting any violations of Labour standards and H&S or any other grievances to a 3 rd party?	Yes No A1: Please give details: There were suggestion box, and an internal confidential email address for reporting grievances.
B: If Yes , are workers aware of these channels and have access? Please give details.	It was confirmed by workers interview.
C: If yes, what type of mechanism is used e.g. hotline, whistle blowing mechanism, comment box etc. Please give details.	Suggestion box, worker representatives, etc.
D: Which of the following groups is there a grievance mechanism in place for?	 Workers Communities Suppliers Other D1: Please give details: Workers could raise grievances to supervisors, team leaders, or managers directly.
E: Are there any open disputes?	☐ Yes ☑ No E1: If yes, please give details
F: Does the site encourage its business partners (e.g. suppliers) to provide individuals and communities with access to effective grievance mechanisms (e.g. helplines or whistle blowing mechanism)	Yes No F1: If no, please give details
G: Is there a published and transparent disciplinary procedure?	Yes No G1: If no, please explain
H: If yes, are workers aware of these the disciplinary procedure?	∑ Yes □ No H1: If no, please give details
I: Does the disciplinary procedure allow for deductions from wages (fines) for disciplinary purposes (see wages section)?	☐ Yes ∑ No 11: If yes, please give details



Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is /are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

• The factory management had established a disciplinary procedure for workers' misbehaviour which included oral warning, written warning and finally termination and the site, had developed a training program for all employees on the procedure. Worker interview confirmed that workers were aware of the disciplinary procedure.

• The factory had established a policy on Harsh Treatment. Based on workers interview, there was no such negative evidence happened in the past.

• There was an internal process for grievance, which was an anonymous suggestion box, where workers can report any grievances (harassment, bullying, discrimination, etc.). Any received complaint will be handled by management, without any reprisal for the worker in question.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details:

- The relevant policy on prevention of harassment and abuse.
- Internal grievance procedure documentation
- Training records
- Worker and management interview

Non-compliance:		
1. Description of non-compliance: NC against ETI NC against Local Law NI	Objective evidence observed: Nil	
Local law and/or ETI requirement: Nil		
Recommended corrective action: Nil		

Observation:		
Description of observation: Nil	Objective evidence observed: Nil	
Local law or ETI requirement: Nil		
Comments: Nil		



Good Examples observed:	
Description of Good Example (GE): Nil	Objective Evidence Observed: Nil



10. Other Issue areas: 10A: Entitlement to Work and Immigration

(Click here to return to NC-table)

Additional Elements

10A.1 Only workers with a legal right to work shall be employed or used by the supplier. 10A.2 All workers, including employment agency staff, must be validated by the supplier for their legal right to work by reviewing original documentation.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

• All workers in the factory were Chinese and came from Anhui province, Henan province etc. All workers had the proper legal rights to work in this region.

• No agency was involved in the factory's recruitment processes.

• The factory had established Recruitment procedures and employment procedures, and the factory

- would review the workers' original documents such as ID cards during the recruitment.
- No agency staff or foreign worker was used by the factory.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details:

- Hiring procedure
- Personnel files and labour contracts
- Employee handbook
- Employee roster
- Worker and management interview

Non-compliance:		
1. Description of non-compliance: NC against ETI/Additional Elements NC against customer code: NI	Objective evidence observed: Nil	
Local law and/or ETI /Additional Elements requirement: Nil		
Recommended corrective action: Nil		



Observation:		
Description of observation: Nil Local law or ETI/Additional Elements requirement:	Objective evidence observed: Nil	
Nil Comments:		
Nil		

Good examples observed:		
Description of Good Example (GE): Nil	Objective Evidence Observed: Nil	



10. Other issue areas 10B2: Environment 2-Pillar

(Click here to return to summary of findings)

To be completed for a 2–Pillar SMETA Audit, and remove the following page which is 10B4 environment 4 pillar

10B2.1 Suppliers must comply with the requirements of local and international laws and regulations including having necessary permits.

10B2.2 The supplier should be aware of and comply with their end clients' environmental requirements. Note for auditors and readers, this is not a full environmental assessment but a check on basic systems and management approach.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

- The factory learned about the environment impact of their site and took continuously management measures to control the environment impact
- Based on workers interview, they were trained on environmental protection.
- The factory established a system to monitor their environment performance.
- Yu Jiongqiang/GM was assigned responsibility for environmental issues, based on management interview, he was aware of related environmental standards.
- The factory provided EIA report, its permit and environmental facilities inspection and acceptance approval for review.
- The factory conducted the test of boundary noise, wastewater and waste gas regularly as required.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details:

- Emergency action procedures
- Environment policy & procedure
- Worker and management interview
- Site tour

Any other comments: N/A

Non-compliance:		
1. Description of non-compliance: NC against ETI/Additional Elements NC against customer code: NI	Objective evidence observed: Nil	
Local law and/or ETI/Additional Elements requirement: Nil		
Recommended corrective action: Nil		



Observation:		
Description of observation: Nil Local law or ETI/Additional elements requirements: Nil	Objective evidence observed: Nil	
Comments: Nil		

Good examples observed:	
Description of Good Example (GE): Nil	Objective Evidence Observed: Nil



Other Findings Outside the Scope of the Code

Nil

Community Benefits

(Please list below any specific community benefits that the site management stated that they were involved in, for example, HIV programme, education, sports facilities)

Nil



Appendix 1

Comparison between ETI code and Customer's Supplier's Code. Any areas where a site complies with the Customer's Supplier Code, but not with the ETI code are discussed at the audit close out meeting and recorded on the CAPR. Note to supplier "for this customer it may not be necessary to complete corrective actions where NC's DO NOT meet the ETI code, but DO meet your customer's code. If the audit is shared with other customers who work to the ETI code or an equivalent international standard, corrective actions will be necessary."

 \boxtimes Not Applicable please x



Photo Form

NC

NC photo No.1: no MSDS for	NC photo No.2: excessive	Nil
chemicals and no label attached on chemical container	monthly overtime	

General photos







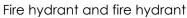






Attendance machine



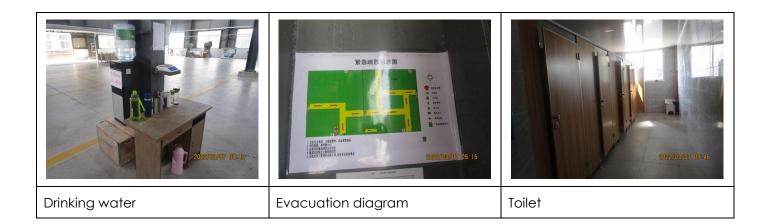




fire alarm









For more information visit: <u>Sedexglobal.com</u>

Your feedback on your experience of the SMETA audit you have observed is extremely valuable. It will help to make improvements to future versions.

You can leave feedback by following the appropriate link to our questionnaire:

Click here for Buyer (A) & Buyer/Supplier (A/B) members:

http://www.surveymonkey.com/s.aspx?sm=riPsbE0PQ52ehCo3Inq5Iw_3d_3d



Click here for Supplier (B) members:

http://www.surveymonkey.com/s.aspx?sm=d3vYsCe48fre69DRgIY_2brg_3d_3d

Click here for Auditors:

https://www.surveymonkey.co.uk/r/BRTVCKP